INTRODUCING RUSHCARE COMPLETE.

TOTAL SERVICE MANAGEMENT FOR YOUR FLEET. RushCare is more than a name and a promise. It defines how we approach service. From our customer support team to our online tools and service programs, RushCare is about our commitment to exceptional customer service. That’s why we are pleased to introduce you to our new total service management support package, RushCare Complete.

NOW INCLUDED ON EVERY NEW TRUCK PURCHASE.

TO LEARN MORE, CONTACT OUR RUSHCARE CUSTOMER SUPPORT TEAM.
855-787-4223 | rushcare@rushenterprises.com
RushCare Complete, exclusively from Rush Truck Centers, is an all-inclusive service solution that coordinates, monitors, and expedites vehicle service and repairs, all makes and models, through qualified service facilities across North America. And RushCare Complete is now included on every new truck purchase.

**PROGRAM FEATURES**

- **RushCare Service Connect**
  - 24/7 access to the status of repairs, including service history
  - Transparency into the progress of maintenance and repairs and the ability to organize service events
  - Two-way communication to request service, review and approve repair orders, ask questions and provide feedback

- **RushCare Parts Connect**
  - 24/7 access for immediate online parts ordering
  - Comprehensive online source for all-makes parts
  - Search, check local availability and order online

- **Dedicated RushCare Concierge Service Team**
  - Manages all vehicle breakdowns, regardless of when and where they occur
  - Schedules PMs based on vehicle intervals
  - Helps ensure repairs are cost-effective
  - Provides nationwide coverage to schedule, manage and communicate status of repairs or PMs needed inside or outside our network of Rush Truck Centers locations
  - Offers personal communication and service oversight to increase customer uptime
  - Sources hard-to-find parts to help expedite the repair process
  - Schedules priority service and emergency roadside assistance

- **Vehicle Recall and Campaign Management**
  - Service concierge professional will review recall and campaign status of your vehicles
  - With new recall and campaign updates, we will contact you to schedule the required services needed
  - Available for Peterbilt, International, Ford, Hino, Isuzu, Mitsubishi Fuso trucks, Bluebird and IC buses, and PACCAR or Cummins engines

- **RushCare Telematics Support**
  - Review vehicle health reports and proactively monitor to alert you to critical fault codes
  - Access to telematics portal
  - Requires RushCare Telematics Service Package - an optional service for an additional fee

- **Rushcare Rapid Parts Call Center**
  - Nationwide network to help you find the parts you need – wherever you are
  - Fast, personal and expert parts service
  - Backed by an extensive genuine OEM and all-makes parts inventory

- **Rushcare Xpress**
  - Faster diagnosis and repair estimate process to minimize downtime
  - Comprehensive, same-day preventive maintenance to fit your schedule
  - Same-day brake system inspections and service

- **Rushcare Mobile Service**
  - 24/7 availability nationwide – when and where you need us
  - Factory-trained technicians qualified to work on all makes and models in your fleet
  - More than 500 mobile service trucks across the country